

Solutions

Climate Solutions Through Mind and Technology



Bob Putman stands in the Twigs' pool area that AFO made liveable again after it suffered from excessive humidity.

AFO solves 'rain forest' problem

Bob Putman, owner of Twigs, a children's gym located south of Dayton in West Carrollton, said their problems began not long after a new Dectron heating/air-conditioning and humidity control unit was installed for the pool area.

"It was going down all the time," he said, which caused excessive moisture to build up. "We ended up with a rain forest. Humidity over 90 percent. Kids, lifeguards and parents were unhappy, paint was peeling – it was unbearable."

Thanks to recommendations he received from several area hotels with indoor pools, Putman called in Air Force One to tackle the problem. AFO Engineers discovered the unit had not been installed according to manufacturing specifications and required some additional ductwork to

improve air flow.

AFO Sales Engineer Kevin Kincaid even called the Dectron engineers in Canada to discuss the installation when additional problems cropped up. Once it was reinstalled by Air Force One, it took a few more months to iron out all the kinks, but Putman said the company stuck by the project.

Now Twigs has a preventative maintenance contract that provides detailed monitoring and service of equipment and near-instant response whenever something goes wrong.

"We had trouble after trouble after trouble until we called Air Force One. They're the only game in town when it comes to Dectron units," Putman said. "I'm a big Air Force One fan now."